

BKK Ticket Offices	Opening Hours	Available services	Ticket machines nearby
Batthyány tér M+H (underpass level, by metro entrance)	Mon–Fri: 6:30–10:50; 11:15–15:15; 15:35–18:30 Sat–Sun: 7:00–10:50; 11:15–15:15; 15:35–19:00	• Sale of public transport tickets and passes valid for BKK and HÉV suburban railway services, discounted and full-price Hungary and Pest County Passes, Job seekers' passes and pass holders • Redeem BKK vouchers • Issue and extension of pass IDs • Sale of Budapest Cards • Refund of travelcards, suburban railway tickets/passes (except annual passes) before start of validity • Exchanges of travelcards/passes for fare products with the same validity period and at least the same value (except discounted student group travelcard and annual passes) • Issue a copy of the invoice for purchases made at a ticket office or customer service centre • File customer complaint in writing	4
Blaha Lujza tér M (underpass level, by metro entrance)	Mon–Fri: 6.30–9.50; 10.15–15.00; 15.20–18.30 Sat–Sun: 7.30–11.30; 11.55–15.30; 15.50–19.30		5
Móricz Zsigmond körtér M (underpass level)	Mon–Sun: 7.00–9.50; 10.15–14.00; 14.20–19.00		4
Nyugati pályaudvar M (underpass level)	Mon–Sat: 6.30–18.30 Sun: 6.30–10.30; 10.55–15.00; 15.20–18.30		7
Örs vezér tere M+H (metro terminus)	Mon–Fri: 6.30–18.30, Sat–Sun: 7.30–19.30		6
Puskás Ferenc Stadion M (underpass level, by metro entrance)	Mon–Sun: 6.30–10.20; 10.45–14.50; 15.10–18.30		5
Újpest-központ M (bus terminus)	Mon–Fri: 6.00–9.00; 9.25–14.00; 14.20–18.00 Sat–Sun: 7.00–10.50; 11.15–15.15; 15.35–19.00		4

For all other queries, please contact BKK Customer Services (Call Centre: +36 1 3 255 255, email: bkk@bkk.hu or regular mail 1241 Budapest, Pf. 200).