

Customer Service Centre	AVAILABLE SERVICES															
	PUBLIC TRANSPORT			TVM REFUND		BUDAPEST CARD		MOL BUBI	ACCES PERMITS		SOUVENIRS	TAXI	WHOLESALE	RETAIL	PENALTY FARES	TVMS NEARBY
	TICKETS AND PASSES	INFORMATION AND COMPLAINTS	REDEM VOUCHER	CASH	FARE PRODUCT (TICKET, TRAVELCARD, PASS)	SALE	REDEM VOUCHER	INFORMATION AND COMPLAINTS	FREIGHT TRANSPORT AND RESTRICTED ZONE ACCESS INFORMATION AND COMPLAINTS	FREIGHT TRANSPORT AND RESTRICTED ZONE ACCESS REQUEST	SALES	INFORMATION AND COMPLAINTS	BUSINESS PARTNERS WITH BANK TRANSFER PAYMENT	CUSTOMER CARE FOR DISTRIBUTORS AND RESELLERS	PAYMENTS	
Csepel, Szent Imre tér H	✓	✓	✓	✗	✓	✓	✗	✓	✓	✗	✓	✓	✗	✗	✓	
Deák Ferenc tér M underpass level	✓	✓	✓	✗	✓	✓	✓	✓	✓	✗	✗	✓	✓	✓	✓	7
Déli pályaudvar M	✓	✓	✓	✗	✓	✓	✓	✓	✓	✗	✓	✓	✗	✓	✓	3
Kelenföld vasútállomás M underpass level	✓	✓	✓	✓ on workdays 09:00–17:00	✓ !	✓	✓	✓	✓	✓ on workdays 09:00–17:00	✗	✓	✓	✓	✓	9
Keleti pályaudvar M underpass level	✓	✓	✓	✗	✓	✓	✓	✓	✓	✗	✗	✓	✓	✓	✓	11
Kőbánya-Kispest M	✓	✓	✓	✗	✓	✓	✗	✓	✓	✗	✗	✓	✗	✗	✓	6
Liszt Ferenc Repülőtér terminal 2A	✓	✓	✓	✗	✓	✓	✓	✓	✓	✗	✗	✓	✗	✗	✓	4
Liszt Ferenc Repülőtér terminal 2B	✓	✓	✓	✗	✓	✓	✓	✓	✓	✗	✗	✓	✗	✗	✓	4
Népliget M	✓	✓	✓	✗	✓	✓	✗	✓	✓	✗	✗	✓	✗	✗	✓	3
Szentlélek tér H	✓	✓	✓	✗	✓	✓	✗	✓	✓	✗	✗	✓	✗	✓	✓	1
Széll Kálmán tér M	✓	✓	✓	✗	✓	✓	✗	✓	✓	✗	✗	✓	✗	✗	✓	4

i Start of validity: 25.09.2025

! Refund of the individual tickets of the block of 10 tickets only on workdays 9:00–17:00