

BKK Ticket Offices	Opening Hours	Available services	Ticket machines nearby
<b>Batthyány tér M+H</b> (underpass level, by metro entrance)	Mon–Fri: 6.30–18.30 Sat: 7.00–19.00 Sun: 7.00–10.50; 11.15–15.15; 15.35–19.00	<ul style="list-style-type: none"> <li>• Sale of public transport tickets and passes valid for BKK and HÉV suburban railway services, discounted and full-price Hungary and Pest County Passes, Job seekers' passes and pass holders</li> <li>• Redeem BKK vouchers</li> <li>• Issue and extension of pass IDs</li> <li>• Sale of Budapest Cards</li> <li>• Refund of travelcards, suburban railway tickets/passes (except annual passes) before start of validity</li> <li>• Exchanges of travelcards/passes for fare products with the same validity period and at least the same value (except discounted student group travelcard and annual passes)</li> <li>• Issue a copy of the invoice for purchases made at a ticket office or customer service centre</li> <li>• File customer complaint in writing</li> </ul>	4
<b>Blaha Lujza tér M</b> (underpass level, by metro entrance)	Mon–Fri: 6.30–9.50; 10.15–15.00; 15.20–18.30 Sat–Sun: 7.30–11.30; 11.55–15.30; 15.50–19.30		5
<b>Móricz Zsigmond körtér M</b> (underpass level)	Mon–Sun: 7.00–9.50; 10.15–14.00; 14.20–19.00		4
<b>Nyugati pályaudvar M</b> (underpass level)	Mon–Sat: 6.30–18.30 Sun: 6.30–10.30; 10.55–15.00; 15.20–18.30		7
<b>Örs vezér tere M+H</b> (metro terminus)	Mon–Fri: 6.30–18.30, Sat–Sun: 7.30–19.30		6
<b>Puskás Ferenc Stadion M</b> (underpass level, by metro entrance)	Mon–Sun: 6.30–10.20; 10.45–14.50; 15.10–18.30		5
<b>Újpest-központ M</b> (bus terminus)	Mon–Fri: 6.00–9.00; 9.25–14.00; 14.20–18.00 Sat–Sun: 7.00–10.50; 11.15–15.15; 15.35–19.00		4

For all other queries, please contact BKK Customer Services (Call Centre: +36 1 3 255 255, email: [bkk@bkk.hu](mailto:bkk@bkk.hu) or regular mail 1241 Budapest, Pf. 200).