

BKK Ticket Offices	Opening Hours	Available services	Ticket machines nearby
Batthyány tér M+H (underpass level, by metro entrance)	Mon–Fri: 6.30–18.30, Sat–Sun: 7.00–19.00	<ul style="list-style-type: none"> • Tickets/passes for BKK, suburban railway and regional bus services, pass for job seekers, sales of pass holders (except transferable passes) • Issue and extension of pass IDs • Budapest Card sales • Pre-expiry refunds for Travelcards, Suburban railway tickets/passes (except annual passes) • Exchanges for travelcards and passes (same validity period, at least the same value, except the following types: discounted student group travelcard, 5/30 BKK 24-hour travelcard, annual passes) • Invoice copies for purchases with an invoice made at a ticket office or customer service centre • Customer complaints in writing 	4
Blaha Lujza tér M (underpass level, by metro entrance)	Mon–Fri: 6.30–18.30, Sat–Sun: 7.30–19.30		5
Móricz Zsigmond körtér M (underpass level)	Mon–Sun: 7.00–9.50; 10.15–14.00; 14.20–19.00		4
Nyugati pályaudvar M (underpass level)	Mon–Sun: 6.30–18.30		7
Örs vezér tere M+H (metro terminus)	Mon–Fri: 6.30–18.30, Sat–Sun: 7.30–19.30		6
Puskás Ferenc Stadion M (underpass level, by metro entrance)	Mon–Sun: 6.30–9.50; 10.15–15.00; 15.20–18.30		5
Újpest-központ M (bus terminus)	Mon–Fri: 6.00–9.00; 9.25–14.00; 14.20–18.00, Sat–Sun: 7.00–10.50; 11.15–15.15; 15.35–19.00		4

For all other queries, please contact BKK Customer Services (Call Centre: +36 1 3 255 255, email: bkk@bkk.hu or regular mail 1241 Budapest, Pf. 200)